

NHMU 2021
Transfer, Cancellation and Refund Policies

Transfers: If you need to transfer your child out of one camp session and into a different camp session, you may do so until three weeks before the original camp date/time, ***IF*** there is a spot in the desired camp. Please register your child for the desired camp and then email the Camp Director at programs@nhmu.utah.edu. Let us know what camp you need to withdraw your child from. A refund, less a \$15 fee, will be credited to your credit card for the original camp. If a program does not reach its minimum enrollment, you will be notified at least two weeks before the starting date and your tuition will be fully refunded. Allow up to two weeks for refund.

Cancellation: If you need to cancel your child's camp registration, email the Camp Director at programs@nhmu.utah.edu as soon as possible. If we are able to fill your spot, you will receive a full refund, less a \$15 fee. If we are not able to fill your spot, we will refund 75% of your registration fee.

COVID-19 Related Refund Policy: If NHMU needs to cancel a program due to a COVID-19 exposure, potential exposure and/or for contact tracing reasons, program participants will receive a pro-rated refund. For example, if a camp session is cancelled due to a direct COVID-19 exposure on Tuesday, participants will be refunded for Wednesday and Thursday.

Please note that if your child is registered in two back to back camp weeks, and positive COVID-19 exposure is verified and occurs in the first week, your child will not be allowed to attend camp the following week and you will receive a full refund for this second week.

If camps are cancelled due to federal, state and/or local health measures regarding the COVID-19 pandemic, full refunds will be issued, less \$15 in processing and administrative fees.