

## Natural History Museum of Utah Volunteer Program Tidbit Tour Guide Volunteer

### NHMU Mission:

The Natural History Museum of Utah illuminates the natural world and the place of humans within it. Tidbit Tour volunteers will spark excitement, curiosity, and an appreciation for the natural world in field trip guests.

### Position Summary:

Tidbit Tour Guides give 10 minute mini-tours to small groups of field trip guests in the Museum galleries. Help develop and facilitate tour stops in the galleries for field trip visitors to explore and engage in-depth with Museum exhibits and content. Help respond to visitors' needs and questions regarding facilities and exhibitions.

**Department:** School Programs

**Supervisor:** Jenny Campbell-Aoki, Education Program Specialist

### Skills/Abilities:

- Enjoy working with students
- Comfortable managing large groups
- Good oral communication skills
- Excited about science
- Comfortable and calm in high-activity, high-energy, and noisy environments
- Ability to climb stairs, bend, and stand for extended periods of time
- Flexible working style
- Punctual

### Training Required:

All volunteers are required to attend a 3.5 hour New Staff and Volunteer Orientation training prior to starting their volunteer position. In addition, Tidbit Tour Guides are required to attend a School Programs Field Trip Volunteer Kickoff and a School Programs Customer Service training. Further on-the-job training will be provided for activity content.

### Training Schedule:

NHMU Orientation, 3.5 hours RSVP required:

- 1<sup>st</sup> Friday of the month: 12:00 p.m. – 3:30 p.m.
- 3<sup>rd</sup> Wednesday of the month: 5:00 p.m. – 8:30 p.m.

School Programs Field Trip Volunteer Kickoff, 2 hours:

- Wednesday, August 30, 2017, 5:00-7:00pm

School Programs Customer Service training, 1.5 hours:

- TBD

Tidbit Tour Guide on-the-job training:

- TBD by volunteer and supervisor



**Shifts Available:**

- Thursday, 10:00 a.m. – 1:00 p.m.
- Friday, 10:00 a.m. – 1:00 p.m.

**Time Commitment:**

Tidbit Tour Guides will volunteer one three-hour shift per week, for the duration of this pilot program, which will run from September 14, 2017 – November 17, 2017. Volunteer opportunities extending beyond November 17<sup>th</sup> would be available to interested volunteers.

**Benefits:**

Volunteers at the Natural History Museum of Utah enjoy benefits that are intellectual, social, and meaningful. Volunteers have the opportunity to expand their knowledge of the natural world through specialized trainings, behind-the-scenes access, and interaction with the Museum's research staff; they can broaden their social circle by making connections with fellow volunteers, Museum staff, and Museum guests; they contribute to scientific research, and make an impact in increasing scientific literacy and awareness in the local community, and beyond.

In addition, the Museum offers the following benefits:

- Volunteer t-shirt and nametag
- Free admission into the museum
- Two free guest passes for every 25 hours of service
- Museum Membership discount
- Discount at Museum Store and Café
- Use of the volunteer lounge
- Continuing Education programs, including lectures and tours
- Invitation to social and recognition events

**Age Requirements:** Minimum of 18 years of age.

**Background checks** are required for all volunteers.